

Data Privacy Statement OptiFlow

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Shorttitle	Data Privacy Statement OptiFlow
Template history	V0.2.0 dated 2023-08-22

Data Privacy Statement OptiFlow

This Data Privacy Statement applies to the use of OptiFlow (the "**Service**") of PTV Logistics GmbH, Haid-und-Neu-Str. 15, 76131 Karlsruhe, Germany ("**PTV**").

General information about our handling of your personal data, the use of the website, as well as about your rights as a data subject, can be received in our [Data Privacy Statement PTV Logistics GmbH](https://www.ptvlogistics.com/en/Data_Privacy_Statement_PTV_Logistics_GmbH_EN.pdf?inline), available at https://www.ptvlogistics.com/en/Data_Privacy_Statement_PTV_Logistics_GmbH_EN.pdf?inline. The Data Privacy Statement OptiFlow applies primarily to the use of OptiFlow.

When you use the Service, various personal data is collected. Personal data are data with which you can be personally identified. This data protection declaration explains which data we collect and what we use it for. It also explains how and for what purpose this is done.

1. Responsible Authority

The authority responsible for data processing on the Service is:

PTV Logistics GmbH

Stumpfstraße 1

76131 Karlsruhe, Germany

Email: info@ptvlogistics.com

PTV Logistics GmbH, together with the affiliated companies within the meaning of Section 15 of the German Stock Corporation Act, forms the PTV Logistics Group. PTV Logistics GmbH is also affiliated within the meaning of Sections 15 et seq. Stock Corporation Act (AktG) with PTV Planung Transport Verkehr GmbH, Conundra BV (Belgium) and Conundra B.V. (Netherlands). We may share contact information of customers and interested parties with affiliated companies of PTV Logistics Group and the other affiliated companies mentioned as part of your business relationship (contractual or pre-contractual relationship according to Art. 6 Sect. 1 Sent. 1 lit. b GDPR). The transfer of personal data within the Group for the purpose of contract performance is based on data processing or within the framework of joint responsibility (Art. 28 and Art. 26 GDPR).

We have appointed an external data protection officer for our company, reachable at:

Email: data-protection@ptvlogistics.com

2. Data Security

PTV warrants a reasonable level of data security and in particular adheres to the provisions of Art. 32 GDPR.

3. Order Data Processing

PTV concludes a data processing contract with the Customer in accordance with Art. 28 GDPR upon conclusion of the usage contract for a PTV Cloud Service. Data Privacy Statement OptiFlow Deletion of Data

4. Deletion of Data

PTV shall delete all user data within 8 weeks after terminating the contractual relationship. If PTV is obliged by legal data storage requirements to retain the user's data (e.g. invoice and contract data), PTV will block this data for further processing.

5. The Client's Right to Information

Pursuant to Art.15 GDPR, data subjects may at any time request information on the personal data stored by PTV on them or their pseudonym. Requests for information can be addressed to:

PTV Logistics GmbH

Stumpfstraße 1

76131 Karlsruhe, Germany

Email: data-protection@ptvlogistics.com

6. Right to log a Complaint with the Competent Supervisory Agency

In the event of violations of the GDPR, data subjects are entitled to log a complaint with a supervisory agency, in particular in the member state where they usually maintain their domicile, place of work or at the place where the alleged violation occurred. The right to log a complaint is in effect regardless of any other administrative or court proceedings available as legal recourses.

7. Further rights as a data subject

A complete list of all data subject rights can be found in the [Data Privacy Statement PTV Logistics GmbH](#).